In order to continually improve the quality of our products and services, Botswana Bureau of Standards highly appreciates your feedback in any service area or products that we offer to you.

Please kindly complete this form to help us improve our service delivery.

Part A

1. Your contact details (optional):

   Name: ________________________  Company: ________________________
   Address: ______________________  Tel: ____________________________
   Email: ________________________  Date: ____________________________

2. Please suggest any service area that BOBS has to improve on (if possible suggest how the improvement should be done):

   _______________________________________________________________________
   _______________________________________________________________________
   _______________________________________________________________________
   _______________________________________________________________________
   _______________________________________________________________________
   _______________________________________________________________________

Part B (for MCU staff only)

1. Received by: ________________________  Date: ________________________

THANK YOU

2016-03-04