

## **WELCOME REMARKS**

### **AT THE BOS ISO 9001:2000 CERTIFICATION AWARD CEREMONY**

**BY MASEGO B B MAROBELA  
ACTING DEPUTY MANAGING DIRECTOR**

**WEDNESDAY 14<sup>TH</sup> FEBRUARY 2007**

Director of Ceremonies, Standards Council members

Representatives of Companies to be awarded Quality  
Management Systems' certificates

Distinguished Ladies and Gentlemen Good afternoon

And

It is my pleasure, on behalf of the Botswana Bureau of  
Standards Management and staff

to welcome and thank you for being with us this afternoon,  
at this important occasion.

We are pleased that you have honoured our invitation to  
grace this event.

Director of Ceremonies, the Botswana Bureau of Standards  
(BOBS) has had a significant

impact in the provision of quality management system certification services since our

management system certification schemes became operational in 2001.

To date, BOBS has issued twenty eight (28) quality management system certificates,

nineteen (19) of which are to organizations participating in the small and medium sized

enterprises' development programme which commenced in late 2004 and is to end before

end of this year. This cost sharing programme between the Center for the Development of

Enterprise, the Swedish Agency for International Development and the companies

themselves, was designed to assist participating organizations implement their business

quality management systems, in accordance with the international standard on quality

management system, ISO 9001:2000.

The programme has a capacity building component, which entails training of Botswana

consultants to continue assisting companies to establish, implement and maintain their quality management systems.

Six (6) companies were certified through the programme in 2005 and for the 2006 intake,

fourteen (14) companies have been certified and we are to witness receipt of their

certificates this afternoon. These companies are located in Gaborone, Selebi-Phikwe,

Palapye, Francistown and Otse, covering manufacturing and service provision, including

businesses on textiles, chemicals, furniture, Information Communication Technology,

courier urban infrastructure installation and waste handling services as well as business

development advice, with sites ranging from ten (10) to one hundred and seventy (170)

employees.

I do believe that this programme shall have an impact on business and employment growth, increase in product and

service quality in accordance with customers' demands, improved competitiveness and enhanced export potential.

Ladies and Gentlemen, let me take this opportunity to congratulate the fourteen

companies to receive certificates today and urge them to continue upholding the critical

success components of top management commitment, allocation of the required

resources, involvement of employees at all levels, cooperation and good working

relations with consultants to assure maintenance of certified quality management

systems.

**AND IN CONCLUSION ONCE MORE WELL DONE TO  
CERTIFICATE**

**RECEIPIENT AND A WARM WELCOME TO YOU  
ALL.**

Thank you.