



Business Quality Management System Programme for SMEs Leading Towards ISO 9001:2000 Certification

The Botswana Bureau of Standards (BOBS) in conjunction with Centre for Development of Enterprises (CDE) and Spintrack (Sweden) invites committed and interested organizations in the Health and Water sectors to participate in a programme for implementing a Business Quality Management System (BQMS) in accordance with ISO 9001:2000. This programme is based on a cost-sharing basis where organizations are to contribute one third of the total cost of training, consultancy and certification. The other two thirds will be contributed by CDE, through the European Union under the Cotonou Agreement for Africa, Caribbean, and Pacific (ACP) group of states.

A BQMS in accordance with ISO 9001:2000 aims at assisting organizations to continually

- increase customer satisfaction
- improve economic benefits by focusing on improvements and prevention of nonconformities
- achieve greater consistency of operation

Certification against ISO 9001:2000 leads to increase in market share as a result of greater marketability of the organization.

The pre-requisite to participate in the programme is that top management of prospective participating organizations shall be committed to the BQMS. This commitment includes attending a workshop introducing BQMS, ISO requirements, business benefits and the related resources needed to fulfil program objectives.

The following criteria will be used to select twelve (12) to fifteen (15) enterprises that will participate in the programme:

Criterion	Requirement
Sector	Organizations in health and water sector
Ownership	Citizen owned or Joint venture (>50% citizen owned)
Size	Employing between 6 and 300 people
Duration of operation	3 or more years of operation
Operational and financial stability	Financial statements, confirmed by financial audited reports <ul style="list-style-type: none"> ☛ Assets > P500, 000.00 for manufacturing ☛ Assets > P50, 000.00 for service providing entrepreneurs ☛ Turnover > P300, 000.00 for both types ☛ Availability of competent and reliable human resources to actively work with the QMS processes ☛ Technical and administrative ability to succeed ☛ Commitment in implementing a business Quality Management System

For enquiries and application form, please contact the following:

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Closing date for applications is 16th December 2006